BRIT CLOUD

Your cloud, kept to its word.

COMPANY PROFILE

brit-cloud.com info@brit-cloud.com +20 115 777 9839

WHO WE ARE

About BRIT CLOUD

Brit means covenant.
An agreement both sides keep. That is how we work: we write down what we promise, and we keep it.

> **Brit runs all the IT services of small businesses, remotely or on site, for a fixed monthly price.**

OUR VISION

Systems that work. Businesses that succeed.

WHAT WE STAND FOR

1. **Our word**
   We say what we will do, in writing, and then we do it.
2. **Clear**
   Plain language, written response times and a price you can read.
3. **Human**
   A real engineer answers you, in English or Arabic.
4. **Yours**
   Your data and admin rights always stay with you.

> **Based in Egypt. Serving businesses worldwide. Remote first, and on site when needed.**

EVERYTHING YOUR TEAM USES, IN ONE PLACE

What we do

Email and files

Email · SharePoint · OneDrive

Your people send, share and find work from anywhere, safely.

Meetings and calls

Teams · Teams Phone System

Meet and call clients and colleagues from one simple app.

Devices and security

Intune · sign-in protection

Every laptop and phone set up the same way, and protected.

Servers, backups and support

Azure · backup · helpdesk

Your systems stay on, your data is saved, and help is one message away.

OUR SERVICES

- **Exchange Online email**
  Business email with your own domain.
- **SharePoint and OneDrive**
  Shared and personal files, organised and safe.
- **Teams**
  Chat, meetings and teamwork in one place.
- **Teams Phone System**
  Business calls from any device.
- **Intune and device security**
  Laptops and phones managed and protected.
- **Email and file migration**
  Move to the cloud without losing anything.
- **Azure and hybrid cloud**
  Servers, storage and apps, in the cloud or on site.
- **Backup and recovery**
  Restore tested every quarter.
- **Helpdesk and site visits**
  Remote help first, an engineer on site when needed.
- **Office networks**
  Wi-Fi, firewalls and VPN.

FOUR SIMPLE STEPS

How we work

1 **Check**

A free cloud health check shows what you have, what is at risk and what to fix first.

2 **Agree**

We write the scope, the response times and the price. You approve before we start.

3 **Onboard**

We move your email and files, set up devices and train your team.

4 **Run**

We look after everything every day, and send you a clear report.

WHAT WE PUT IN WRITING

Our service covenant

Written response times and price

You know both before you sign.

30 days' notice

If you want to leave, you tell us 30 days before.

No lock-in

No long contracts that trap you.

Your data stays yours

Data and admin rights remain with you.

A real engineer

You speak to a person, in English or Arabic.

Remote first, on site when needed

Across Egypt and worldwide.

SIMPLE, FIXED AND CLEAR. NO SURPRISE BILLS.

How we charge

A fixed monthly price, per user

Your monthly price depends on the number of people who use IT in your company. It is fixed, in Egyptian pounds, and agreed in writing.

Pay per ticket for occasional help

If you only need us now and then, pay for each support request. Ticket packs are available.

Custom for larger companies

For companies with 100 or more users, we prepare a custom price and package.

Projects at a fixed price

Migrations and projects are quoted at a fixed price, after your free cloud health check.

Clients outside Egypt

We can bill in US dollars.

On-site visits

Available on request, agreed with you first.

Everything starts with a free cloud health check. You see the full picture, then choose.

Ask us for a quote that fits your team.

BUSINESSES THAT TRUST US WITH THEIR IT

Systems we administrate

Ultra Developments

Al-Waad Technology

Arkanda El-Serag

GoldenTouch Services

IN OUR CLIENTS' WORDS

> "The team was very helpful and professional. They handled everything smoothly, and I'm really satisfied with their service."
>
> **Mr. Mina Yanni** · GoldenTouch Services

> "Excellent technical support! They responded quickly, understood the problem, and provided an effective solution without wasting time."
>
> **Eng. Abd-Elrahman** · Arkanda El-Serag

> "I've had a very positive experience with their IT services. Their work is reliable, and they clearly care about providing quality service."
>
> **Eng. Kerolos Fakhry** · Ultra Developments

Book your free cloud health check

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